




GERMANCERT OFFERS YOU SUPPLIER AUDITS TO ENSURE YOUR ORGANIZATION'S SUCCESS IN A GLOBALISED WORLD

WHAT IS A SUPPLIER AUDIT?



A supplier audit is an assessment and evaluation of your current or potential suppliers guided by international management criteria.

WHAT IS THE PURPOSE OF A SUPPLIER AUDIT?

The supplier audit is a tool to evaluate your current suppliers and select new ones. The supplier audit allows you to identify quality goals often crucial for the success of your enterprise or organization. It is an assessment tool that enables you to appraise your suppliers.



WHY A SUPPLIER AUDIT?

The quality of your products and services may depend to a large extent on the capacities of your suppliers. Quality is a decisive factor to ensure enduring customer satisfaction and sustained organizational success. Supplier audits enable your suppliers to maintain and improve their quality standards, which in turn boost the satisfaction of your customers as indispensable requisite for a safer entrepreneurial future.

WHAT ARE THE ADVANTAGES OF SUPPLIER AUDITS?



They are an effective tool to select your suppliers

They make it easier for you to choose the best suppliers for your business by applying a systematised criteria to compare and benchmark your options. Given the large diversity of suppliers worldwide and the resulting growing complexity, this system allows to simplify and improve your decision-making.



They are a sustainable evaluation tool and improve your risk management

Your suppliers' improvement potentials are identified, allowing to optimise their services through continuous development on a long-term basis.



They safeguard your suppliers' performance

Supplier audits safeguard the standards of your suppliers' performance on a continuous basis.



They ensure and optimise the quality of your own processes, products and services

Since the ISO standards, e. g., ISO 9001, ISO 14001 and ISO 45001, apply a holistic approach to assess and evaluate your organization's processes including the interaction with your suppliers, they also improve and ensure your own quality.



They prepare your organization to qualify for ISO certifications

Through the supplier audits' comprehensive assessment and evaluation according to ISO management norms, your own business or organization is made fit for a successful ISO certification.



They contribute to protect and improve your image vis-à-vis consumers and the public

Transparent processes guided by unified internationally recognised standards protect your organization from the critical judgement of consumer organizations, media, public entities, etc.



They strengthen your supplier relations on a sustained basis

Since these audits require comprehensive communication and interaction with your suppliers, they are essential to maintain good and long-term supplier relations.



HOW IS A SUPPLIER AUDIT IMPLEMENTED?

A survey of your actual suppliers' performance is conducted and compared with the services you have contractually agreed with each of them. All the improvements you deem necessary with regard to their management system and/or their personnel system or their technical installations are recorded. Supported by a Failure Mode and Effects Analysis (FMEA), possible shortcomings and improvement potentials are identified, thus allowing to optimise the Supply Chain processes.

WHAT ARE THE DIFFERENT TYPES OF SUPPLIER AUDITS?

There are the following types of supplier audits:

Product audits | System audits | Process and procedure audits

WHAT ARE THE TOPICAL FOCAL POINTS?

Depending on the objectives you pursue by conducting supplier audits, different topical aspects can be assessed with regard to specific technical and organizational topics, as for instance:



It is also possible to devise audit checklists, since the aspects assessed by supplier audits can differ depending on the respective business sector under review, requiring auditors with specific qualifications and experience.

WHO IS RESPONSIBLE FOR THE IMPLEMENTATION OF SUPPLIER AUDITS?

A supplier audit can be conducted by independent external or internal auditors. GERMANCERT has the capability to assign adequate experts for your specific business. We can also support your own internal auditors and negotiate with your suppliers as a team.